

OUR REF: SERV/12

17th August 2017

Dear *Exporters,*

RE: NOTICE FOR RATIONALIZING CHANGE OF ORDINARY CERTIFICATE OF ORIGIN PROCESSING FEES

Kenya National Chamber of Commerce and Industry (KNCCI) has changed the issuance of Ordinary Certificate of Origin from the manual process to automated system as from 15th July 2016. The automated system approvals are done using protected passwords. The online e-CoO is sent to the applicant via email and does not require physical signing and stamping and instead, the system uses a unique serial number and a Quick Response (QR) code for authentication.

The Automated CoO was a response to the Challenges exporters face in accessing manual CoO. The challenges included: delay in stamping, resources spend to pick and return the document. Some exporters have to make long trips from far areas that range between 300 to 600 kilometres to physically present their applications at either the Nairobi or Mombasa offices for approval. The online portal has significantly reduced time taken to administer CoO from 48 hours to approximate 2 hours. The automation have also reduced costs associated with the acquisition of a CoO by almost 50% as well as the number of manual documents submitted and processed to issue a CoO. The pilot period has come to an end and **we will no longer issue physical CoO leaflets** as we migrate to the Single Window Platform.

KNCCI had issued the first rationalization notice on 1st February 2017 (attached). We received concerns from the business community and development partner and we suspended the notice on 2nd March 2017. After reviewing feedback and consulting with business community and the development partner, we have settled on the below rationalized processing fee. The changes will take effect from 1st September 2017

NO	INVOICE VALUE (KES)	RATIONALIZED CHARGES	
		MEMBERS' CHARGES	NON MEMBERS' CHARGES
1.	1,000,001 – 2,000,000	500	600
3.	> 2,000,000	500+(0.04% * Invoice Value)	600+(0.06% * Invoice Value)

KNCCI requests your office to effect the changes and alert all concerned parties.

We look forward to your continued support.

Yours *Sincerely,*
George Kiondo
George Kiondo

Ag. Chief Executive Officer